



String Tech Corp. Return & Exchange Instructions

In general, String Tech Corp will gladly return or exchange any purchase, with receipt, that is in new condition, for up to 30 days from original purchase date. All Merchandise must be in new condition showing no signs of use to receive a full refund or store credit.

A restocking fee is applicable and at the discretion of String Tech Corp whenever the return is due to "wrong item ordered," "customer does not like the product," "item no longer needed," or "changed mind". If you return the product after the 60-day return period, a 15% restocking fee will be charged and no returns will be accepted after 90 days. Customer will be responsible for shipping costs to and from String Tech Corp. on all returns and exchanges except when us our responsibility.

We recommended to visit our website at www.ytexstrings.com for a full list of returns policies and procedures.

Send all **RETURNS** TO:

String Tech Corp
ATTN: Returns Dept
 6942 NW 50th Street
 Miami, FL 33166

Send all **EXCHANGES** to:

String Tech Corp
ATTN: Exchange Dept.
 6942 NW 50th Street
 Miami, FL 33166

Customer Name: _____ . Receipt #: _____ .

Daytime phone number: _____ . Email: _____ .

ITEMS RETURNING

Product Name	Item #	Gauge/Size	Qty	Reason (defective or did not like)

IF EXCHANGING-ITEMS REQUESTED

Product Name	Item #	Gauge/Size	Qty

Requesting: Please circle one of the following:

Exchange

Store Credit

Refund

Any refund or additional charge will be made on the original credit card used for this purchase. (complete the attach credit card form). You will be contacted via email once your return/exchange is processed. **Please allow 10-14 days.**

Additional Notes/Comments: _____ .



Credit Card Form

PLEASE PRINT CLEARLY

1. Name: _____.

2. Billing Address (where credit card statement is received): _____

_____.

3. Shipping Address: _____

_____.

4. Payment Method/Credit Card Authorization: (Please circle one)

American Express

MasterCard

Visa

Card #: _____ . Exp.
Date _____.

Signature /Name Required: _____.

I, _____ authorize String Tech Corp to charge the above credit card for the items ordered plus all shipping charges quoted by us. I am also aware that I am responsible for any customs fees, taxes and duties that may incur during delivery.

String Tech Corp

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